



from
**Southern
Water** 

Our ref
ACLWL/102

Date
13/11/2023

Contact

Tel: 0330 303 0368

Dear Customer

We are committed to protecting the environment and providing the highest water quality standards. There is a need to conduct a detailed Wincan (CCTV) survey by MTS of the sewer in Lower Waites Lane and Rockmead Road. This is booked in to take place on the 20th of November 2023 and we estimate that this work will take five days.

How will this affect me?

Although we do not expect any excessive noise levels, we are unable to fully rule this out. However, this should only be for a brief period of time during normal business hours.

There will be vans and a small tanker parked in the area whilst the survey is undertaken as well as Southern Water personnel in attendance at times during the week. We are not anticipating any restrictions to access to your properties; however, we ask for your patience and understanding if this happens.

Keeping you updated

If you have any questions or concerns, please call the Customer Care Team on 0330 3030 368 stating that your query is relating to Pathfinder Projects, then quoting the Reference Number and my name so that the team can quickly help you.

We appreciate your understanding whilst this essential survey is undertaken, and we will endeavor to keep any disruption to a minimum.

Yours faithfully

A handwritten signature in blue ink that reads "A Cramp".

Angus Cramp
Pathfinder Project Manager - East
Clean Rivers and Seas Task Force