



from
**Southern
Water** 

in partnership with
 **united
infrastructure**

We're improving your water supply by replacing old pipes in your area.

Project Update. Friday 27 March 2026

- Works have now commenced on Broadway, including trial holes and initial excavations to determine the safest installation method (directional drilling or open cut).
- Thick concrete was identified in the first trial hole; arrangements are in place to bring in an excavator on Tuesday to proceed efficiently.
- While awaiting the excavator, the crew will return to the compound on Monday to complete piping, backfilling, and resurfacing works.
- Preparation has been completed for approximately 100m of pipe along Fyrsway, with installation progressing via open-cut methods due to existing underground utilities.
- Preparation works for connections in Rockmead are underway, with activity expected to begin within the next two weeks.
- A monthly drop-in session at an alternative time has been organised to improve accessibility. Dates and details will be shared next week.

 **In an emergency**

0330 303 0368

Lines open 24hr,
calls charged at
local rate.

 **Billing and account enquiries**

0330 303 0277

8am–6pm, Monday to Friday.
Calls charged at local rate.

 **Report a leak**

0800 820 999

Lines open 24hr.

**Scan the code to view
our incident map**



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What's happening next week (w/c 30 March 2026)

We're working on

- Fyrsway – continuing works from the roundabout towards the compound.
- Broadway – additional trial holes planned due to solid concrete encountered this week; reinstatement may follow depending on ground conditions.

Access

- Residents will still be able to always access their properties, even while the roads are closed.




Traffic

- Road closures and diversions remain in place around work areas.
- Please note that local road signs are legally enforceable under a Traffic Order. Moving or tampering with them is an illegal offence. Help us keep the neighbourhood safe by leaving all signs in place. Thank you for your understanding and support.
- Due to a public Bank Holiday on the Friday 3 April and Monday 6 April, we will not be working onsite.

Contact information.

- **In person:** We'll be at the weekly Drop In Social Hub (DISH) on Monday at the Fairlight Village Hall.
- **Email:** SouthernWater@unitedinfrastructure.com, 9am to 5pm, Monday to Friday.
- **Phone:** Call Southern Water 0330 3030 368. Just say you're calling PRN 835148, so we can help you more quickly.

Timetable of works.

  		
Water Mains Renewal Fairlight Cove		
Location	Start - 2026	Finish - 2026
Broadway	23rd March	27th May
Fyresway	4th March	15th May
Rockmead Rd	9th March	27 th May
Link Between Waites Lane, Lower Waites Lane and Fairlight Gardens	5th August	14th September
The Avenue	10th August	9th September
Cliff Way	24th August	16th September
Primrose Hill	24th August	17th September
Briars Close	8th September	1st October
Sea Road	8th September	5th October
Stream Lane	22nd September	2nd October
Lower Waites Lane	10th June	8th September