



from
**Southern
Water** 

in partnership with
 **united
infrastructure**

We're improving your water supply by replacing old pipes in your area.

Project Update. Thursday 2nd April 2026

Fyrsway -

- Progress of approximately 100 metres of pipe has been installed on Fyrsway.

Rockmead -

- Preparation for connections are underway at Rockmead. We will provide detailed information on how this will be carried out at a later date.

Broadway-

- Work has started on Broadway, with trial holes and excavations now underway.
- This work will continue along the road to determine the safest and most suitable installation method whether that is directional drilling or open cut, based on the results from each trial hole.

Overall Progress

- Overall progress at Fairlight is approximately 300 metres of pipe have been installed to date.

 **In an emergency**
0330 303 0368
Lines open 24hr,
calls charged at
local rate.

 **Billing and account enquiries**
0330 303 0277
8am–6pm, Monday to Friday.
Calls charged at local rate.

 **Report a leak**
0800 820 999
Lines open 24hr.

Scan the code to view
our incident map



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What's happening next week (w/c 6th March 2026)

We're working on

- **Fyrsway** – We will continue with the installation of the next 100 metres of pipe.
- **Rockmead** – The first 200 metres of pipeline have been installed, and the next section will progress towards Lower Waites Lane. Works are expected to commence mid-week.
- **Broadway** – We will continue with the Trial Hole Surveys to confirm ground conditions and finalise the installation method

Working Hours

- Usually working hours are from 8am–5.30pm, Monday to Friday. However, Easter Monday will be 10:00am-2:00pm

Fyrsway: We will be working on Easter Monday (10am – 2:00pm), you may see us onsite, however, all noisy works will be after 10am. Tuesday to Friday (8:00am-6:00pm)

Rockmead / Broadway: Tuesday to Friday, standard working hours

Access Even when the roads are closed, residents will continue to have full access to their properties.




Traffic

- Road closures and diversions remain in place around work areas.
- Please note that local road signs are legally enforceable under a Traffic Order. Moving or tampering with them is an illegal offence. Help us keep the neighbourhood safe by leaving all signs in place. Thank you for your understanding and support.
- Due to Good Friday on 3rd April, there will be no work taking place.

Contact information.

- **In person:** Due to Easter Monday, we will not be attending the weekly Drop In Social Hub (DISH) at Fairlight Village Hall on Monday. However, the team will be walking around the village to speak with residents on Wednesday 8th April.
- **Email:** SouthernWater@unitedinfrastructure.com, 9am to 5pm, Monday to Friday.
- **Phone:** 24 hours Call Southern Water 0330 3030 368. Just say you're calling PRN 835148, so we can help you more quickly.

Timetable of work

  		
Water Mains Renewal Fairlight Cove		
Location	Start - 2026	Finish - 2026
Broadway	23rd March	27th May
Fyresway	4th March	15th May
Rockmead Rd	9th March	27 th May
Link Between Waites Lane, Lower Waites Lane and Fairlight Gardens	5th August	14th September
The Avenue	10th August	9th September
Cliff Way	24th August	16th September
Primrose Hill	24th August	17th September
Briars Close	8th September	1st October
Sea Road	8th September	5th October
Stream Lane	22nd September	2nd October
Lower Waites Lane	10th June	8th September

