



from
**Southern
Water** 

in partnership with
 **united
infrastructure**

We're improving your water supply by replacing old pipes in your area.

Project Update. Friday 17th April 2026

Fyrsway -

- Progress of approximately 250 meters to date has been installed on Fyrsway. Reinstatement work has been conducted in the areas where the pipe was laid.

Rockmead -

- Preparation for connections are underway at Rockmead. We will provide detailed information on how this will be carried out at a later. – 171m total installed to date

Broadway-

- Trial holes and excavations now underway. A section of trench has been cut ready for pipe to be laid and 6 trial holes have been carried out along the road.
- This work will continue along the road to determine the safest and most suitable installation method whether that is directional drilling or open cut, based on the results from each trial hole. – 50m to date.
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Overall Progress

- Approximately 470 meters of pipe have been installed at Fairlight to date.

 **In an emergency**
0330 303 0368
Lines open 24hr,
calls charged at
local rate.

 **Billing and account enquiries**
0330 303 0277
8am–6pm, Monday to Friday.
Calls charged at local rate.

 **Report a leak**
0800 820 999
Lines open 24hr.

**Scan the code to view
our incident map**



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What's happening next week (w/c 20th April 2026)

We're working on

- **Fyrsway** – We will continue installing the remaining pipe towards the junction at Shepherds Way and Gorsethorn Way. The next stage will involve preparation for water and connecting your properties to the new main.
- **Rockmead** – Works will continue along Rockmead towards Lower Waites Lane.
- **Broadway** – We will continue with the trial holes and open cut, we are hoping to lay approximately 50 metres of pipe due to ground conditions.

Working Hours

- 8am–6pm, Monday to Friday.
- Discussions are ongoing with the Highway Authority regarding possible weekend works, potentially once-twice a month, to accelerate progress. Further updates will be provided in our weekly notices.

Access

- Even when the roads are closed, residents will continue to have full access to their properties.




Traffic

- Road closures and diversions remain in place around work areas.
- Please note that local road signs are legally enforceable under a Traffic Order. Moving or tampering with them is an illegal offence. Help us keep the neighbourhood safe by leaving all signs in place. Thank you for your understanding and support.

Contact information.

- **In person:** We'll be at the weekly Drop In Social Hub (DISH) on Monday at the Fairlight Village Hall.
- We've organised monthly Drop in at different time and you should receive a letter soon.
- **Email:** SouthernWater@unitedinfrastructure.com, 9am to 5pm, Monday to Friday.
- **Phone:** Call Southern Water 0330 3030 368. Just say you're calling PRN 835148, so we can help you more quickly.

Timetable of work

  		
Water Mains Renewal Fairlight Cove		
Location	Start - 2026	Finish - 2026
Broadway	23rd March	27th May
Fyresway	4th March	15th May
Rockmead Rd	9th March	27 th May
Link Between Waites Lane, Lower Waites Lane and Fairlight Gardens	5th August	14th September
The Avenue	10th August	9th September
Cliff Way	24th August	16th September
Primrose Hill	24th August	17th September
Briars Close	8th September	1st October
Sea Road	8th September	5th October
Stream Lane	22nd September	2nd October
Lower Waites Lane	10th June	8th September