



from
**Southern
Water** 

in partnership with
 **united
infrastructure**

We're improving your water supply by replacing old pipes in your area.

Project Update. Friday 22nd May 2026

Fyrsway -

- On Fyrsway, reinstatement works are now complete. Preparations for service connections are underway.

Rockmead -

- In Rockmead, all pipe has been laid and final reinstatement is underway.

Broadway-

- On Broadway reinstatement is now complete on the main section.

Channel Way-

- In Channel Way all pipe has been laid and reinstatement is now complete.



In an emergency

0330 303 0368

Lines open 24hr,
calls charged at
local rate.



Billing and account enquiries

0330 303 0277

8am–6pm, Monday to Friday.
Calls charged at local rate.



Report a leak

0800 820 999

Lines open 24hr.

**Scan the code to view
our incident map**



7694_04.25

What's happening next week (w/c 25th May 2026)

We're working on

- **Fyrsway** – Works will be carried to test the pressure of the pipes.
- **Rockmead** – Due to borehole maintenance, we will not be able to carry out connections until this has been completed. We will keep you updated as soon as we receive the all-clear.
- **Broadway** – By Friday 29th May, all skips will be removed from site. We will be looking to lay the smaller main connection pipes along shared driveways. Residents directly affected by these works will be contacted by Southern Water's Land Entry Team.
- **Channel Way** – We will be carrying out preparation behind the scenes for pressure and water testing the pipes so you may not see us on the road.
- **The Avenue and Stockdale** – Virtual surveys have been carried out this week, with trial holes to start from Tuesday 26th May next week due to Bank Holiday Monday.

Working Hours

- 8am–6pm, Monday to Friday
- We have had approvals from the Highway Authority to work 2 Saturdays a month, between the hours of 8am-4pm to accelerate progress. We will keep you informed via these weekly updates.

Access

- Resident access will be maintained as usual.

Traffic

- Road closures and diversions remain in place around work areas.
- Please note that local road signs are legally enforceable under a Traffic Order. Moving or tampering with them is an illegal offence. Help us keep the neighbourhood safe by leaving all signs in place. Thank you for your understanding and support.



Contact information.

- **In person:** Due to the Bank Holiday Weekend, we will not be attending DISH on Monday the 25th of May.
- Additional drop ins will be taking place at the village hall between 4pm-7pm on the following dates;
 - 10 June 2026
 - 8 July 2026
 - 12 August 2026
 - 9 September 2026
- **Email:** SouthernWater@unitedinfrastructure.com, 9am to 5pm, Monday to Friday.
- **Phone:** Call Southern Water 0330 3030 368. Just say you're calling PRN 835148, so we can help you more quickly.

