



from
**Southern
Water** 

in partnership with
 **united
infrastructure**

Improving your water supply: replacing ageing pipes

Project Update: Friday 12 June 2026

The headlines from this week: The new pipe has been connected to the water main on Gorsethorn Way. Reinstatement on Broadway will be finished by end of day Friday. Additional surveys have been carried out on Lower Waites Lane so you may see new markings on the road marking out utilities and services along the road.

What's happening next week (w/c 15 June 2026)

- **Fyrsway:** We are working behind the scenes to prepare for connections to your properties on Fyrsway.
- **Channel Way:** We are working behind the scenes to prepare for connections (you may not see us on the road).
- **Small section of Lower Waites Lane (inc. Fairlight Gardens):** Physical trial holes to be carried out and investigation works carried out.
- **The Avenue:** Next week we will start with the open cut method along the road due to the existing utilities in the ground. The operatives will knock on your door and let you know when they will be working in front of your properties.

Working hours

- 8am–6pm, Monday to Friday.
- The Highway Authority allows us to work **8am to 4pm two Saturdays a month.**

Future drop in sessions

- We have held two drop-in sessions in Fairlight which have been successful, but we've decided to focus our time and resources on other forms of support that we believe will be more effective. Therefore, the following future drop-in sessions are going to be cancelled – 8 July, 12 August and 9 September but we will be at the DISH every Monday. We are grateful for the engagement and feedback we've received. If you have any questions or would like to discuss alternative ways we can support you, please let us know.

Traffic and access

- Resident access will be maintained as usual.
- Road closures and diversions remain in place around work areas.
- Please note that local road signs are legally enforceable under a Traffic Order. Help us keep the neighbourhood safe by leaving all signs in place.

Contact information

- **In person:** We'll be at the weekly Drop In Social Hub (DISH) on Monday at the Fairlight
- **Email:** SouthernWater@unitedinfrastructure.com, 9am to 5pm, Monday to Friday.
- **Phone:** Call Southern Water 0330 3030 368. Just say you're calling PRN 835148, so we can help you more quickly.