



from  
**Southern  
Water** 

in partnership with  
 **united  
infrastructure**

## Improving your water supply: replacing ageing pipes

**Project Update: Friday 26 June 2026**

**The headlines from this week:** Open-cut works on The Avenue have progressed well, and the team is now preparing to lay the new pipe. Work has also commenced on the first section of Lower Waites Lane, with initial open-cut activities underway, while testing on Channel Way continues as part of preparations to commission the new main ahead of customer connections. Due to the extreme heat warning and the associated health risks, our teams operated at a reduced capacity this week (Wednesday 24 to Friday 26 June).

### **What's happening next week (w/c 29 June 2026)**

- **Fyrsway:** We will be starting your property connections on the top section of Fyrsway, if your home is in the first section you will receive a card through your door at least 48hr before the connection is to be made.
- **Channel Way:** We are working on pressurising and testing the pipe ready for commissioning.
- **Small section of Lower Waites Lane (inc. Fairlight Gardens):** We will continue open cutting this area ready to lay the new water main.
- **The Avenue:** We will begin laying the pipe on The Avenue. As always, the operatives will knock on your door and let you know when they will be working in front of your properties.

### **Working hours**

- 8am–6pm, Monday to Friday.
- The Highway Authority allows us to work **8am to 4pm two Saturdays a month.**

### **Traffic and access**

- Resident access will be maintained as usual.
- Road closures and diversions remain in place around work areas.
- Please note that local road signs are legally enforceable under a Traffic Order. Help us keep the neighbourhood safe by leaving all signs in place.

### **Contact information**

- **In person:** We'll be at the weekly Drop In Social Hub (DISH) on Monday at the Fairlight
- **Email:** [SouthernWater@unitedinfrastructure.com](mailto:SouthernWater@unitedinfrastructure.com), 9am to 5pm, Monday to Friday.
- **Phone:** Call Southern Water 0330 3030 368. Just say you're calling PRN 835148, so we can help you more quickly.